

This Privacy Policy describes how **Eventia Hospitality** ("Eventia", "we", "us", or "our") collects, uses, stores, and protects the personal information you provide when you interact with our website, services, or team. By using our services or submitting your information through our website, you agree to the terms of this Privacy Policy.

*Last updated: April 2026 | Effective date: April 2026*

## 1. Who We Are

Eventia Hospitality is a hospitality solutions company based in Vaishali, Ghaziabad, Uttar Pradesh, India. We specialise in MICE (Meetings, Incentives, Conferences and Exhibitions) event planning, destination wedding management, hotel digital marketing, and corporate and leisure travel services.

### Contact details of the data controller:

<b>Company Name</b>	Eventia Hospitality
<b>Founder</b>	Mr. Sunil Kumar
<b>Address</b>	Vaishali, Ghaziabad, Uttar Pradesh, India
<b>Email</b>	sunil.eventia@gmail.com
<b>Phone</b>	+91 98182 11046
<b>Website</b>	eventia.co.in

## 2. Information We Collect

### 2.1 Information You Provide Directly

When you contact us, submit an enquiry form, or engage our services, we may collect:

- Full name and contact details (email address, phone number)
- Event details such as type of event, date, venue preferences, and number of guests
- Travel preferences, dietary requirements, and special requests
- Payment and billing information (processed securely through authorised payment gateways)
- Correspondence with us via email, phone, WhatsApp, or through our website

### 2.2 Information Collected Automatically

When you visit our website, we may automatically collect:

- IP address and browser type

- Pages viewed, time spent on pages, and referring URLs
- Device type and operating system
- Cookies and similar tracking technologies (see Section 7)

## 2.3 Information from Third Parties

We may receive information about you from third parties such as hotels, venues, airlines, and travel partners with whom we work to deliver your services.

# 3. How We Use Your Information

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We use the personal information we collect for the following purposes:

### Service Delivery

- To process your enquiry and provide the hospitality services you have requested
- To communicate with you about your event, itinerary, or booking
- To coordinate with hotels, vendors, venues, and travel partners on your behalf

### Business Operations

- To send you confirmations, invoices, and service-related communications
- To respond to your queries, complaints, or feedback
- To maintain accurate records of our business transactions

### Marketing and Communications

- To send you information about our services, offers, or events that may interest you (only with your consent)
- To improve our website, services, and customer experience based on your feedback

### Legal and Compliance

- To comply with applicable Indian laws and regulations
- To prevent fraud, misuse of services, or any unlawful activity

# 4. Legal Basis for Processing

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We process your personal data on the following legal bases under applicable data protection laws:

- **Contractual necessity:** Processing required to deliver the services you have engaged us for

- **Legitimate interests:** Processing necessary for our business operations and to improve our services
- **Consent:** Where you have provided explicit consent, such as for marketing communications
- **Legal obligation:** Where we are required to process data to comply with Indian law

## 5. Sharing of Your Information

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We do not sell, rent, or trade your personal information to third parties. We may share your information in the following circumstances:

### 5.1 Service Partners

We may share relevant information with trusted partners including hotels, resorts, airlines, ground transport providers, caterers, and venue managers, strictly to the extent necessary to deliver your requested services.

### 5.2 Legal Requirements

We may disclose your information if required to do so by law, court order, or government authority, or if we believe disclosure is necessary to protect the rights, property, or safety of Eventia Hospitality, our clients, or others.

### 5.3 Business Transfers

In the event of a merger, acquisition, or transfer of business assets, your personal data may be transferred to the acquiring entity, subject to the same privacy protections described in this policy.

## 6. Data Retention

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We retain your personal information for as long as is necessary to fulfil the purposes for which it was collected, including to satisfy legal, accounting, or reporting requirements. Specifically:

- Enquiry and event data: retained for up to 5 years after the completion of services
- Financial and billing records: retained for 7 years as required under Indian tax laws
- Marketing consent records: retained until you withdraw consent

After the applicable retention period, your data is securely deleted or anonymised.

## 7. Cookies

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Our website may use cookies and similar technologies to improve your browsing experience. Cookies are small text files stored on your device that help us:

- Remember your preferences and settings
- Understand how visitors use our website
- Improve site functionality and performance

You may disable cookies through your browser settings. Please note that disabling cookies may affect the functionality of our website. We do not use cookies to collect sensitive personal information.

## 8. Data Security

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We implement appropriate technical and organisational measures to protect your personal information against unauthorised access, alteration, disclosure, or destruction. These measures include:

- Secure transmission of data using HTTPS encryption
- Access controls limiting who can view your personal information
- Regular review of our data collection, storage, and processing practices

While we take all reasonable precautions to safeguard your data, no method of electronic transmission or storage is completely secure. We cannot guarantee absolute security of your information.

## 9. Your Rights

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You have the following rights with respect to your personal information:

- **Access:** You may request a copy of the personal data we hold about you
- **Correction:** You may request that we correct inaccurate or incomplete information
- **Deletion:** You may request that we delete your personal data, subject to applicable legal obligations
- **Withdrawal of consent:** Where processing is based on consent, you may withdraw it at any time
- **Objection:** You may object to our processing of your data for direct marketing purposes

To exercise any of these rights, please contact us at [sunil.eventia@gmail.com](mailto:sunil.eventia@gmail.com). We will respond to your request within 30 days.

## 10. Third-Party Links

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Our website may contain links to third-party websites, social media platforms, or partner portals. This Privacy Policy does not apply to those external sites. We encourage you to review the privacy policies of

any third-party websites you visit.

## 11. Children's Privacy

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Our services are not directed at children under the age of 18. We do not knowingly collect personal information from minors. If you believe we have inadvertently collected such information, please contact us immediately and we will delete it promptly.

## 12. Changes to This Policy

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We may update this Privacy Policy from time to time to reflect changes in our practices, services, or legal requirements. We will notify you of significant changes by posting the updated policy on our website with a revised effective date. We encourage you to review this policy periodically.

## 13. Contact Us

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If you have any questions, concerns, or complaints about this Privacy Policy or our data practices, please contact us:

### Eventia Hospitality

**Address:** Vaishali, Ghaziabad, Uttar Pradesh, India  
**Email:** sunil.eventia@gmail.com  
**Phone:** +91 98182 11046  
**Website:** eventia.co.in

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*This Privacy Policy is governed by the laws of India. Any disputes shall be subject to the exclusive jurisdiction of the courts of Ghaziabad, Uttar Pradesh.*

*Eventia Hospitality — Where Moments Matter*